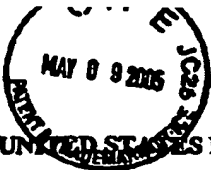


Docket No: 205114US2/phh



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: Masumi YOSHINO, et al.

SERIAL NO: 09/817,203

GAU: 2142

FILED: March 27, 2001

EXAMINER: Douglas B. BLAIR

FOR: ONLINE SUPPORT TECHNIQUE TO SUPPORT ELIMINATION OF PROBLEMS ARISING IN DEVICE

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

Applicant(s) wish to disclose the following information.

REFERENCES

- ☒ The applicant(s) wish to make of record the references cited in the attached Japanese Office Action and listed on the attached form PTO-1449. Copies of the listed references are attached, where required, as are either statements of relevancy or any readily available Unedited Computer-Generated English translations of pertinent portions of any non-English language references.
- ☐ A check or credit card payment form is attached in the amount required under 37 CFR §1.17(p).

RELATED CASES

- ☐ Attached is a list of applicant's pending application(s), published application(s) or issued patent(s) which may be related to the present application. In accordance with the waiver of 37 CFR 1.98 dated September 21, 2004, copies of the cited pending applications are not provided. Cited published and/or issued patents, if any, are listed on the attached PTO form 1449.
- ☐ A check or credit card payment form is attached in the amount required under 37 CFR §1.17(p).

CERTIFICATION

- ☒ Each item of information contained in this information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.
- ☐ No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

DEPOSIT ACCOUNT

- ☒ Please charge any additional fees for the papers being filed herewith and for which no check or credit card payment is enclosed herewith, or credit any overpayment to deposit account number 15-0030. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,
MAIER & NEUSTADT, P.C.


Marvin J. Spivak

Registration No. 24,913

Joseph Scafetta, Jr.
Registration No. 26,803

Joseph Wrkich

Registration No. 53,796

Adjustment Date: 09/15/2005 SDIRETA1
05/31/2005 SFORD1 00000002 150030 09817203
01 FC:1806 180.00 CR

Customer Number

22850

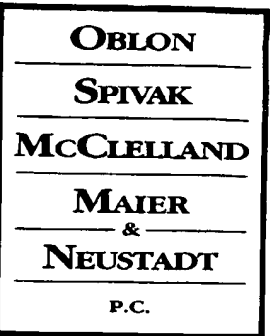
Tel (703) 413-3000
Fax (703) 413-2220
(OSMMN 03/03)

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PATENT

2005 JUL 13

US PATENT & TRADEMARK
OFFICE
July 13, 2005



ATTORNEYS AT LAW

KATHLEEN A. MORSBERGER
CONTROLLER
(703) 412-6494
KMORSBERGER@OBLON.COM

UNITED STATES PATENT AND TRADEMARK OFFICE
2501 Jamieson Ave., Ste. 300
Alexandria, VA

Attn: Frank Lebron
Refund Department

Re: Deposit Account #150030

Dear Mr. Lebron:

Enclosed is a copy of a portion of our deposit account statement of May, 2005. Please review the highlighted charge on **Serial Number 09/817,203 in the amount of \$180.00 on fee code #1806.**

A **CERTIFIED** Information Disclosure Statement was filed on May 9, 2005. Since this application was not under final rejection, **no fee is required as set forth in 37 CFR 1.97.**

Please investigate this charge and kindly refund **\$180.00 to Deposit Account #150030.** Copies of the appropriate paperwork are attached. If you have any questions, please contact Debbie Noel at (703) 412-6296. Thank you for your assistance in this matter.

Sincerely,

OBLON, SPIVAK, McCLELLAND,
MAIER & NEUSTADT, P.C.

Debra J. Noel

Debra J. Noel
Accounting Department

Enclosures

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Trademark Office**

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Deposit Account Statement

Requested Statement Month: May 2005
 Deposit Account Number: 150030
 Name: NORMAN F. OBLON
 Attention:
 Address: 1940 DUKE STREET
 City: ALEXANDRIA
 State: VA
 Zip: 22314
 Country: UNITED STATES OF AMERICA

DATE	SEQ	POSTING REF TXT	ATTORNEY DOCKET NBR	FEE CODE	AMT	BAL
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05/27	2	10695791	244692US2	1806	\$180.00	\$22,339.71
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05/31	297	10536302	272908USOPCT	1631	\$300.00	\$23,457.71
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START	SUM OF	SUM OF	END
BALANCE	CHARGES	REPLENISH	BALANCE
\$13,638.71	\$40,187.00	\$46,496.00	\$19,947.71

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480
OSM&N File No. 205114US2
Serial No. 09/817,203

Dept.: IP-1

By: MJS/JW/phh

In the matter of the Application of: Masumi YOSHINO, et al.

For: ONLINE SUPPORT TECHNIQUE TO SUPPORT ELIMINATION OF
PROBLEMS ARISING IN DEVICE

Due Date: 05/12/2005

The following has been received in the U.S. Patent Office on the date stamped hereon:

- ☒ Dep. Acct. Order Form
- ☒ Information Disclosure Statement
- ☒ Cited References (3)
- ☒ JAPANESE Office Action
- ☐ PTO-1449



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Docket No. 205114US2/phh

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: Masumi YOSHINO, et al.

SERIAL NO: 09/817,203

GAU: 2142

FILED: March 27, 2001

EXAMINER: Douglas B. BLAIR

FOR: ONLINE SUPPORT TECHNIQUE TO SUPPORT ELIMINATION OF PROBLEMS ARISING IN DEVICE

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

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Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,
MAIER & NEUSTADT, P.C.

Marvin J. Spivak
Registration No. 24,913

Joseph Wrkich
Registration No. 53,796

Customer Number

22850

Tel. (703) 413-3000
Fax. (703) 413-2220
(OSMMN 05/03)

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